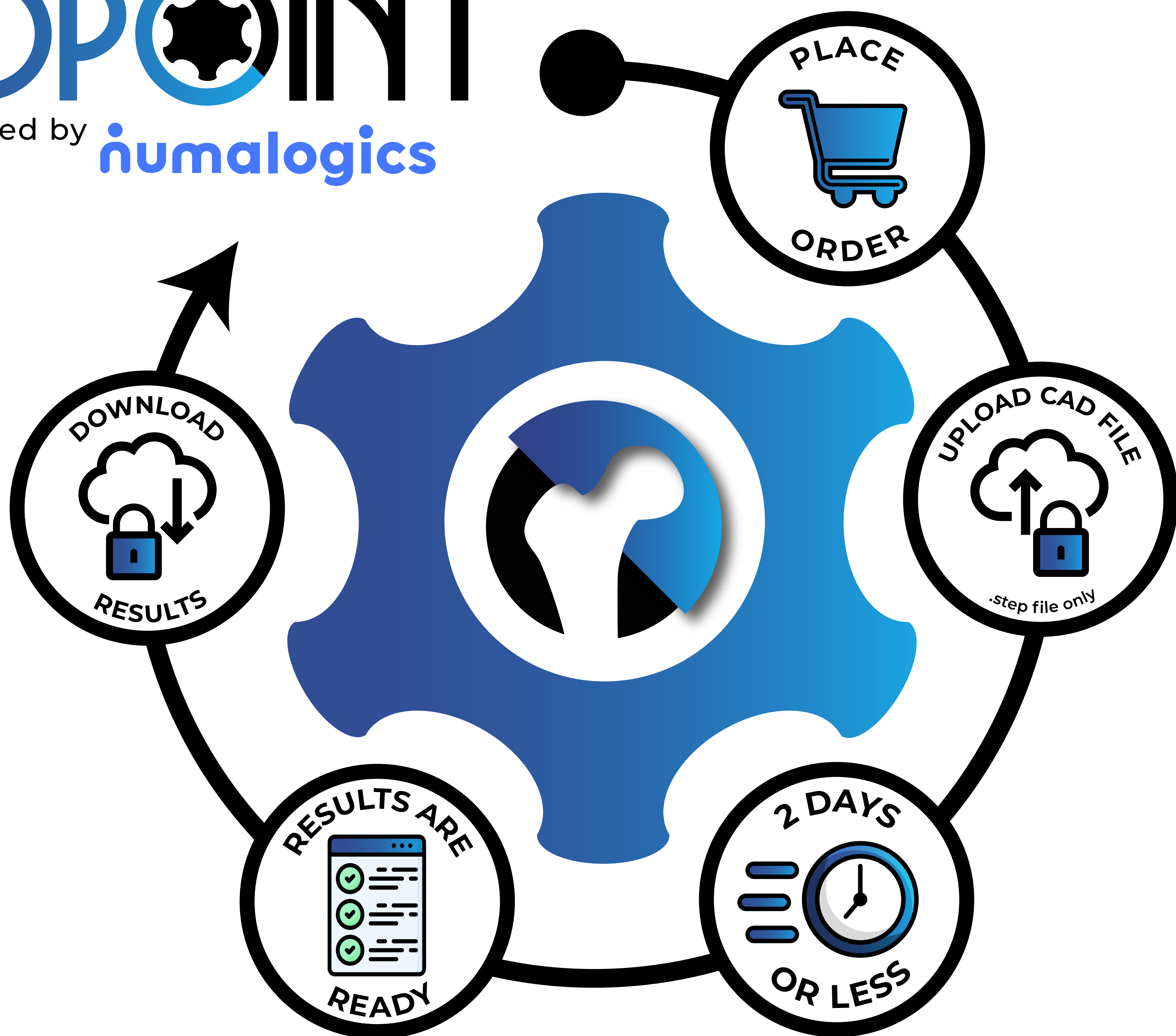


ENDPOINT™

Powered by **numalogics**



Data Security

To exchange information with our customers, we use Onehub. After your order is placed, you will receive an email from sawbones@numalogics.com to set up your access to a unique & secure shared folder. Only the customer and Numalogics have access to this unique & secure shared folder. This folder will be named according to the sales order confirmation number (SO-XXXXXX). If you do not see this email in your inbox, please verify your email spam folder. Once testing is complete, customers will receive email notification to view and download results from the same folder. To further protect the customer's information, Onehub will automatically delete all contents within the folder 30 days after this email notification.

BANK-LEVEL SECURITY

Onehub uses the same 256-bit encryption and physical security policies as banks for the most secure cloud storage experience. Multiple methods are used to keep data secure, both in transit and at rest. Using SSL, every communication is sent over a secure, encrypted connection. The service is monitored 24/7, and their practices are verified by VeriSign.



ENCRYPTED BACKUPS

Onehub automatically creates encrypted backups of the data using 256-bit encryption. With multiple redundancies and regular integrity assessments using checksums, if any flaws are found, the system automatically repairs them using redundant data.

ALWAYS COMPLIANT

Onehub maintains security protocols in place for organizations to remain HIPAA compliant. Through the relationship with Amazon Web Services, Onehub data is stored with SSAE 16 certification and PCI DSS Level 1. Additionally, the service encrypts data in transit and at rest, enables a complete audit trail, and provides granular role-based permissions.

click here to see OneHub's terms and conditions <https://www.onehub.com/terms-of-service>

Terms & Conditions

Confidentiality Agreement.

For the purposes of the Testing Services, Confidential Information shall refer to customer company name, customer company employee contact information, customer order information, customer technical data in the form Computer Assisted Drawings (CADs) and results of testing performed with customer technical data.

Sawbones and Numalogics Inc. hereby agree to the following:

- To use the Confidential Information solely to provide computational modeling and simulation Testing Services that the customer has paid for.
- To receive and hold all such Confidential Information in strict confidence and to disclose it within its own organizations to designated individuals who need to know such Confidential Information for the Testing Services.
- To hold in strict confidence, and not to disclose the Confidential Information, directly or indirectly to any other party.
- To protect Confidential Information with at least the same degree of care as normally exercised in protecting its own Confidential Information, but in no event less than reasonable care.
- To delete customer technical data and testing results within 30 days after the results are provided to customer.

No Liability; Waiver of Claims.

The Computational Testing Models do not test final manufactured medical devices, and the testing results should be interpreted by the customer with sound engineering judgement. Any decision or action taken pursuant to the Testing Services is the customer's responsibility and the customer hereby agrees to waive, release and disclaim all claims of any kind against Sawbones and Numalogics Inc. for or related to any losses, liabilities, costs or damages arising from, relating to or in connection with the Testing Services, and also for or from any liability for special, indirect, incidental or consequential damages. Customer also agrees in exchange for the benefits received regarding the Testing Services to indemnify and defend Sawbones and Numalogics Inc from and against any claims, losses, liabilities, costs or damages related thereto or arising therefrom. CUSTOMER UNDERSTANDS THAT SAWBONES AND NUMALOGICS, INC. MAKE NO WARRANTIES OR REPRESENTATIONS OF ANY KIND OR NATURE, EXPRESS OR IMPLIED (INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) AND NONE SHALL BE IMPLIED BY LAW.

Intellectual Property Rights.

Numalogics Inc. reserves all proprietary rights related to the Computational Testing Models used in the Testing Services. The reproduction by or distribution to third parties of the Computational Testing Models is strictly prohibited. However, the customer technical data and results of testing performed from the Testing Services remain the property of the customer.

Services Delay.

Sawbones and Numalogics Inc. agree to provide their best efforts to provide testing results within 2 business days after receiving the CADs. Sawbones and Numalogics Inc. shall not be liable for any delay in providing the testing results. For orders requiring a multitude of tests or orders requiring insertion torque testing deeper than 20mm, results may not be delivered within 2 business days. Statutory holidays in Quebec, Canada are applied.

No Refund Policy.

All orders are final and not eligible for refund. The customer will be notified immediately after the testing results are deposited in a secure shared folder. 30 days after this notification, the secure shared folder will automatically delete the contents within the secure shared folder. If the Customer fails to download results from the shared folder within this time frame, all results will be lost. The customer will not be entitled to any refund in this instance.